

Visitors Expectations Fact Sheet

In order to reinstitute visitation in our facility, we must adhere to strict New York Department of Health guidance. Here is what you can expect:

- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions.
- Screening shall consist of temperature checks, observation by screener, and screening questions to assess potential exposure to COVID-19 in the 14 days prior to the visit.
- Visitors will be required to provide contact information, including first and last name, street address, daytime and evening phone number, email address if available.
- Outdoor visits should occur when practicable; however, indoor visits are permitted at all times. When visiting indoors, visitors should proceed directly to the designated visitation area. Visitors should not roam hallways.
- Visitors must wear a facemask or face covering which covers both the nose and mouth at all times when on the premises.
- Visitors must maintain social distancing (at least six feet) at all times. However, a fully vaccinated¹ resident may choose to have close contact (including touch) with a visitor while wearing a well-fitting facemask and performing hand-hygiene before and after touch. Regardless, visitors should physically distance from other residents and staff in the facility.
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol. Rub hands together using friction.
- If you develop signs and symptoms consistent with COVID-19 within 14 days following a visit, please let the facility know immediately.
- Please follow facility-specific signs and instructions related to visitation, including entry and exit from the facility.
- Visitors are not required to be vaccinated but it is strongly recommended. Visitors may be subject to antigen testing if the county positivity rate is above 5.0%.
- Compassionate care visits will continue with the same directives as before.

¹ According to the Centers for Disease for Control and Prevention (CDC), “fully vaccinated” refers to a person who is more than two weeks past receipt of the second dose in a two-dose series, or following receipt of the sole dose of a single-dose vaccine